IN THE MATTER OF the *Public Utilities Act*

and

An Application by Yukon Electrical Company Limited (YECL)
For a Rate Adjustment Rider (Rider R) True-up for 2015

BEFORE:	B. McLennan, Chair	) June 30, 2015
	R. Laking, Vice-Chair	)
	A. Fortin	)
	M. Hannam	)
	B. King	)

BOARD ORDER 2015-05

WHEREAS:

A. In Order 2014-09, dated July 9, 2014, the Yukon Utilities Board (YUB or Board) ordered as follows:

> 4. The Board approves YECL's request to set Rider R to 7.20% as the Rate Adjustment Rider for customers on or after January 1, 2015.

B. On June 3, 2015, YECL filed with the Board a letter stating:

> Due to an administrative error, ATCO Electric Yukon (AEY) [trade name of YECL] inadvertently did not implement this approved rate effective January, 2015. Instead, the rate effective December 31, 2014 of 6.1% carried forward into the new year.

C. YECL further stated that if Rider R remained unchanged for the remainder of 2015, it would under-collect its approved revenue by a shortfall of $667,000 and therefore proposed to change Rider R to 8.45% effective July 1, 2015 to December 31, 2015 and then reset Rider R to 7.20% effective January 1, 2016;

D. The Board, through correspondence dated June 4, 2015, set up a process whereby interested parties in YECL's General Rate Application 2013-2015 were invited to provide comments on YECL's June 3, 2015 correspondence. Comments were to be filed by June 10, 2015 and YECL was afforded an opportunity to reply by June 15, 2015;

E. Comments were received from the Utilities Consumers' Group (UCG) on June 10, 2015 and reply comments were received from YECL on June 15, 2015;

F. The Board has considered Board Order 2014-09 and the submissions from YECL and UCG; and

G. The Board finds that the failure of YECL to correctly implement Rider R at the rate of 7.20% for all consumption on or after January 1, 2015 was an administrative error which is more precisely classified as a billing error as the correct rate was not charged for consumption on or after January 1, 2015.

NOW THEREFORE, the Board orders as follows:

1. YECL is to charge the approved Rider R rate of 7.20 for all consumption on or after August 1, 2015 as set out in Board Order 2014-09.

2. For all consumption on or after January 1, 2015 to July 31, 2015, YECL is to correct the billing error from the charged amount of 6.1% for Rider R to the approved amount of 7.2% for Rider R. YECL is to issue the corrected billing to the customer of record at the time of consumption and not apply the correction to the service address of record. YECL is not entitled to carrying charges for this billing error. YECL is not entitled to late payment charges for this billing error unless late payment charges are incurred after the correction billing has been issued and the payment date has passed. YECL must identify the correction billing as a separate line item on its bills to its customers.

3. YECL must submit the billing correction to customers within 60 days of issuance of this Board Order or within the completion of the billing cycle that is in progress 60 days from the issuance of this Board Order.

DATED at the City of Whitehorse, Yukon, this 30th day of June 2015.

BY ORDER



Bruce McLennan
Chair