

Yukon Utilities Board

March 12, 2026

By E-mail

Greg Marghella
Senior Manager, Regulatory
ATCO Electric Yukon
Greg.marghella@atco.com

Jason Epp
Vice President, Finance and Chief Financial Officer
Yukon Energy Corporation
Jason.epp@yec.yk.ca

Dear Mr. Marghella and Mr. Epp:

Re: ATCO Electric Yukon (AEY) and Yukon Energy Corporation (YEC) Request for an Extension of Implementation Date for section 4.13 of Terms and Conditions of Service

The Yukon Utilities Board (YUB) received a joint letter from AEY and YEC (together the “Utilities”) on February 19, 2026 respecting Board Order 2026-02.¹ In that correspondence, the Utilities noted that the direction² from section 5.7 of that decision (Terms and Conditions section 4.13, Multiple Dwellings) requires substantial work and requested an extension to implement that direction.

The Utilities added that, based on an interpretation of that direction, the Utilities would have to do the following:

- Identify and contact affected customers (including existing multi-dwelling customers who are billed using the General Service Rate using a single point of service and/or common areas with individually metered units).
- Assess each individual site’s remaining investment and prepare a buy-down calculation consistent with section 4.8 of the T&Cs and use of appropriate MILs.

¹ Board Order 2026-02, AEY-YEC Terms and Conditions of Service Compliance Filing Decision (including Appendix A: Reasons for Decision). Issued January 29, 2026.

² Appendix A to Board Order 2026-02, paragraphs 82-83.

- Develop a customized rate or allocation methodology that factors in the total number of residential units to address the energy charge blocks, which would be applied to each individual unit virtually (due to the lack of metering).³
- Execute new agreements, if required, and seek Board approval.⁴

The Utilities proposed to provide a progress update on or before July 1, 2026.

The Board reminds the Utilities that Section 4.13 of the T&Cs is currently not in force. Further, during the compliance filing process, as noted in paragraph 81 of Appendix A to Board Order 2026-02, the Utilities did not identify any obstacles to the implementation of the directions nor how the utilities would overcome those obstacles.

However, based on the Utilities extension request letter, the Board seeks further information as follows.

1. The Board requests 5-6 samples of potential buydowns for existing sites. Please provide the detailed buydown calculations including the contracted capacity and associated agreements (redacting personal or confidential information). For this exercise, describe the amortization treatment for the general service investment and how the amortization will work for investment for a residential service. In addition, provide a sample bill for that site under the existing rates and T&Cs and then reproduce that same bill under the changed rate. In the samples provided, include services of varying ages, whether these are larger or smaller multi-residential units, quantify the number of residential units included in the site, describe the site as single point of service or if each residential unit is separately metered (include at least one of each single point of service and individually metered residential units), and include one site as a residential rental apartment building.
2. On page 2 of the letter from the utilities, step 3 describes customized rate or allocation methodology and energy charge blocks. Please provide a more detailed explanation of this step, including an example for an existing customer (again do not include any personal or confidential information). Why is a bespoke rate or allocation methodology required? Please explain any new rates that may be required.
3. The fourth step, as described by the Utilities, pertains to the execution of new agreements. Under what circumstances or for what commitments would a

³ The Utilities added: Based on prior experience developing a similar rate in the Yukon, each building may end up with a bespoke rate or allocation methodology, and additional costs will be incurred to develop, test and implement each rate which may be charged to the affected customers and included in the bills.

⁴ This may include customers willing to stay on the General Service rate for special circumstances and commitments.

customer be willing to stay on the General Service rate? Do the T&Cs allow a customer to arbitrarily pick the electricity rate for their own consumption? Please explain.

Your request for an extension is still under consideration. As the Board will be evaluating the supplemental information, the Board requests the Utilities not make contractual commitments regarding this issue. Please provide the requested supplemental information as soon as practical, or by March 23, 2026 at the latest.

Yours truly,



Colleen Henry
Executive Secretary