

YUKON UTILITIES CONSUMERS' GROUP (UCG)

242 Squanga Ave.
Whitehorse, Yukon Y1A 3Y6
email: rroudeau@northwestel.net

October 6, 2025

Yukon Utilities Board
Box 31728
Whitehorse, Yukon Y1A 6L3
Attention: Chair and Board Members

Re: UCG Cost Claim
AEY-YEC 2024-25 Terms and Conditions of Service Application

Dear Ms. McCullough, Chair:

Please find enclosed the Yukon Utilities Consumers' Group (UCG) cost claim related to the regulatory review of the AEY-YEC Terms and Conditions of Service Application.

The following documents are attached to accompany UCG's cost claim:

1. Retainer or Service agreement with cost amount per hour requested
2. Invoice summary
3. Detailed schedule for the time claimed for Mr. Rondeau
4. Breakdown of disbursements

A separate attachment includes:

1. Form 1 – Summary of total costs claimed
2. Form 2 – Summary of professional fees claimed by Mr. Rondeau
3. Form 3 – Summary of disbursements claimed
4. Form 4 – Affidavit of fees and expenses claimed

UCG previously indicated its intent to retain Mr. Roger Rondeau as regulatory consultant for this proceeding in a letter dated January 2, 2025. No issues regarding this proposal were raised during the process.

Mr. Rondeau provided consulting services to support the intervention of UCG without the assistance of legal counsel. The service agreements outlined the assigned tasks, each of which is itemized in the work schedules included in this application.

UCG submits that Mr. Rondeau delivered his services consistent with the requirements of the proceeding. He assisted in developing interrogatories and submissions from a residential and small business ratepayer perspective. Under his direction, UCG prepared interrogatories in two sequences and submitted final and reply arguments. Mr. Rondeau has represented UCG in various Yukon Energy Corporation and ATCO Electric Yukon/Yukon Electrical Corporation proceedings since 1993, as well as in CRTC hearings on matters concerning Northwestel and northern telecommunications subsidies.

Regarding Mr. Rondeau's hourly fee, the standard rate is \$270 per hour, comparable to other professional rates with his number of years experience, permitted by Board Rules of Practice.

UCG maintains that the incurred costs were reasonable and necessary for effective participation in this regulatory review. UCG aimed to contribute to the Board's understanding of relevant issues. While not all UCG arguments or issues were addressed or accepted in the final decision, the submissions contributed to the overall discussion. UCG was mentioned several times in the Board's final decision on this application.

Please direct any questions regarding this submission via email to rrondeau@northwestel.net or by phone at 633-5210.

Approved cost claim amounts should be payable to:
Utilities Consumers' Group
242 Squanga Ave.
Whitehorse, Yukon Y1A 3Y6

Regards,

William Polonsky, Vice President
Yukon Utilities Consumers' Group (UCG)

Roger Rondeau
242 Squanga Ave.
Whitehorse, Yukon Y1A 3Y6
email: rrondeau@northwestel.net

RETAINER OF SERVICES AGREEMENT

Consultant Services to be rendered to Yukon Utilities Consumers' Group(UCG) by Roger Rondeau for the: **Yukon Utilities Board Proceeding regarding**

AEY-YEC 2024-25 Terms and Conditions of Service Application

Rate: \$270.00 per hour

- Overview of the application of T&Cs
- Preliminary discussions with UCG staff and members;
- Identify UCG issues, consultation on procedural issues;
- Preparation of intervention letter request to the YUB;
- Detailed review of application of AEY-YEC;
- Research and development of 2 rounds of information requests related to the issues to be addressed;
- Detailed review of responses of the AEY-YEC to all information requests;
- Consultation with UCG on IR-related, as well as procedural issues;
- Review all evidence provided during the process for development, preparation and presentation of UCG's final argument. Processing all final arguments of the parties and preparation of UCG's reply argument; and
- Prepare UCG Cost Claim application.

UCG Administration

Roger Rondeau

Summary of Work Performed by Mr. Rondeau on behalf

of the Yukon Utilities Consumers' Group

(A more detailed description of the time logged by Mr. Rondeau in this proceeding is outlined in Schedule A on pages following this summary)

1. Engaged in preparatory discussions with UCG staff and members regarding intervention matters and issues Mr. Rondeau presented to UCG. These included conducting background research on application-related topics identified by both UCG and Mr. Rondeau based on his expertise. These consultations clarified how such matters should be addressed during the application proceedings.
2. Drafted and submitted UCG's application for intervenor status on January 2, 2025.
3. Conducted a comprehensive review of AEY/YEC T&Cs application evidence to formulate information requests.
4. On February 28, 2025, UCG submitted eighteen (18) multi-part information requests addressing all areas of concern raised by UCG. In preparation, Mr. Rondeau examined the application and supporting evidence, researched historical treatments of key issues, and identified specific information needs. He prepared, revised, and finalized these requests on behalf of UCG.
5. Performed a thorough analysis of information request responses from YUB, UCG, JM, Max Fraser, and NY to identify critical concerns. This review, aligned with all evidence on record to date, ensured completeness and adequacy of utility responses.
6. Prepared a second round of information requests, submitting twenty (20) multi-part questions on April 2, 2025.
7. Reviewed responses to the second round of information requests to assess the necessity of any motions related to those responses.
8. Developed the final argument for UCG. This process entailed an exhaustive review of all filed materials and responses, followed by drafting and iterative refinement through group discussions, during which Mr. Rondeau led the formation and submission of UCG's final positions to the YUB on June 10, 2025.
9. Composed UCG's reply argument in response to final submissions from other parties. The reply was developed collaboratively, with Mr. Rondeau preparing a draft focusing on YEC's arguments and refining it through further discussion to address specific points and reach conclusions.

Schedule A

Dec. 20,2024-Jan2,2025

- Preliminary Review AEY/YEC Terms and Conditions of Service application;
- Consult with UCG outlining application and expectations of group;
- Discussion with Max Fraser on his issues as well as provide information on how he can be included in the intervention process;
- Research issues identified by UCG and prepare intervention status for presentation to YUB January 2, 2025.

(4.5 hours)

January 4 – February 28: Prepare First Round of IRs

[Time Logged: Jan.4–2hrs, Jan.8–2hrs, Jan.9–2hrs, Jan.11–1hr, Jan.12–1hr, Jan.13–1hr, Jan.14–1hr, Jan.15–2hrs, Jan.18–2hrs, Jan.19–2hrs. {Jan.4-Jan.19--16 hrs. time logged for research and preparation of UCG Irs. Task 1 and 2 below}; Feb.20–2hrs (task 3 below edit/finalize), Feb.28–1hr (task 4 below final review/PDF/send)]

- Reviewed application and discussed issues with UCG; identifying evidence for further investigation (8 hours).
- Completed research and draft IRs in consultation with UCG (8 hours).
- Further revisions, cross-referencing, finalizing IRs, and corrections (2 hours).
- Finalized and submitted UCG IRs on February 28, 2025 (1hour.)

(19 hours)

March14-April 2, 2025

- Preliminary review of all AEY/YEC responses to IRs submitted by YUB, John Maissan, UCG, NY, and Max Fraser; discussion with UCG on issues arising from from Utility responses (subtotal 1 hour)
- Thorough review IR responses from AEY/YEC for completeness and identification of issues to ensure all concerns are addressed before proceeding with next stage (subtotal 4.5 hours);
- Held discussions with UCG to clarify and prepare for second round of IRs (1 hour.)
- Research and preparation of second round of IRs (5 hours.)

(11.5 hours)

April 16-20,2025

- Preliminary review AEY/YEC responses to second round of IRs to ensure completeness of answers and identify any issues of concern;(sub total 2hours.)

(2 hours)

May 1-June 10, 2025

- Review in-depth all IRs from both rounds, research to identify and define issues raised in these IRs (sub total 6 hours.)
- Correspondence with UCG on draft strategy for final argument; (1 hour.)
- Preparation of initial draft of final argument; (8 hours.)
- Revisions and preparation to finalize UCG argument for submission to YUB on October 12, 2021 (1 hour.)

(16 hours)

June 10-June 24, 2025

- review and analysis of all parties filed final arguments to identify key issues and position; (sub total 5 hours.)
 - development of draft UCG Reply argument; (sub total 6 hours.)
 - presentation and discussion of draft with UCG (sub total 1 hour.)
- editing and finalization of UCG Reply Argument October 19, 2021 (sub total 1 hour)
(13 hours)

August Preparation and presentation of Cost Application
(8 hours)

Total Hours Worked= 74 hours

Hourly Rate \$270.00

Amount of Costs Claimed (74 X 270.00/hr.)=\$19,980.00

Breakdown of UCG Disbursements

1. Affidavit Sworn Statement (UPS Store)	= \$20.00
2. Copies made for Application and other necessary copies; 150X0.10/pg.= \$15.00	<u>= \$15.00</u>
Total	\$35.00